



AT THE AIRPORT

Warmer

Arriving at an Airport in a foreign country can often be a daunting experience, from checking in for your flight to understanding the boarding call for the flight. By breaking the entire event down into a series of small events, we will develop the confidence to deal with any of the situations.

Often, an Airport experience can be more about the listening rather than the speaking. Within this section, we aim to develop a clear understand of both elements.

USEFUL PHRASES

DEPARTURE GATE

- »» May I see your boarding card and passport please?
- »» Could you please place your luggage in the baggage restriction to see if it fits?
- »» Could you please check to see if your luggage will fit in the overhead compartment?
- »» I'm afraid you are going to have to check your luggage. Your luggage is too big to be placed in the other head locker.
- »» I'm afraid you will have to pay to check in your luggage.
- »» How would you like to pay for that? Visa/ Debit card?
- »» Here is your board card and passport, enjoy your flight/ Have a nice flight.

DIPLOMACY AT WORK

NOTES

AUDIO

ROLE-PLAY

Read the dialogue and think about how to handle this situation.

Read the dialogue as expressively as you can!

Speaker: Excuse me Sir could I please ask you to step over here, please? You have been chose at random to have your luggage searched.

Student: Is this going to take long? I'm in a bit of a hurry

Speaker: It will only take few minutes. Are you carrying any alcohol, cigarettes or othe such goods? Are you carrying a large sum of money?

Student: Yes I am. I have 2 bottles of Wiskey.

Speaker: Ok, we are going to ask you to open your luggage so we may look at the contents.

Student: There you go.

Speaker: Are you aware that the maximum quantity of alcohol that you are permitted to carry is 1000 ml?

Student: No, I wasn't. I bought them as a gift for a business meeting I have tomorrow.

Speaker: I'm afraid we're going to have to confiscate one of these bottles unless you want to pay the duty for it.

Student: Ok that's fine. How much is the Duty.

Speaker: I will be \$10.58.

Student: Here you go. Am I free to leave now?

Speaker: Yes, you are. Have a pleasant stay.

Student: Thank you, good-bye.



SEMINARIOS EN INGLÉS
ESPECÍFICOS PARA EMPRESA

¿Descúbrelos!

<http://www.kleinson.es/seminarios-en-ingles/>

Más info +34 911 400 570 info@kleinson.es



KLEINSON
THE LANGUAGE
CONSULTANT

kleinson.es | info@kleinson.es | 911 400 570
C/ Apodaca 7, Bajo Izquierda | 28004 Madrid