



10 minutes of English Break



IN A HOTEL

Warmer

When we stay in a hotel, we rarely consider the series of events which take place before we are actually seated. A series of events or opportunities to practice your English are laid out in front of you: from greeting the doorman to giving your luggage to the concierge or paying the bill. In this section, we will focus on check in/ out, dealing with reception and making requests. However, the following language may be adapted to suit any situation. It purely depends on the relevance of the language and if it is needed.

“JUST”, “ALREADY” OR “YET”: AMERICAN VERSUS BRITISH ENGLISH

When making sentences using “just”, “already” or “yet” in American English, it is normal to use the past simple tense, while in British English the present perfect tense is used.

For example, in American English one might say:

»» “I already had lunch.”

»» “She didn’t arrive yet.”

And in British English, a person would say:

»» “I’ve already had lunch.” - That’s “I have already had lunch.”

Or...

»» “She hasn’t arrived yet.”

Also, in British English, it is very common to use ‘have got’ or ‘has got’ when talking about possession, while American English generally uses ‘have’ or ‘has’.

For example, in American English one might say:

»» “I have a new car.”

AND IN BRITISH ENGLISH, A PERSON WOULD SAY:

»» “I’ve got a new car.”

The meaning’s the same, you might just notice there’s a small grammatical difference.

IN A HOTEL

AUDIO

Speaker: Hello and welcome to the Golden Sunrise hotel.

Student: Hello. I would like to check in.

Speaker: Certainly, Sir. Do you have a reservation?

Student: Yes, I do. It's under the name de Bruin

Speaker: Could you spell that please?

Student: Certainly, it is spelt d-e-b-r-u-i-n

Speaker: Ah yes, here it is. I see you have stayed with us before.

Student: Yes, I have stayed several times.

Speaker: How long are you staying with us, Mr de Bruin

Student: I'm staying for the week and checking out on Sunday.

Speaker: Ah very nice. I read the weather is meant to be very pleasant this week.

Student: Unfortunately, I'm only here on business.

Speaker: Ah, perhaps another time then. May I ask what type of room you would like?

Student: Yes. I would like a room with a double bed and a view of the park.

Speaker: Certainly. We have a room available with a balcony.

Student: That will suit perfectly.

Speaker: How would you like to pay for your stay?

Student: I will use my credit card. Also, I would like any of my hotel expenses charged to the same card.

Speaker: I will organise that now for you Mr de Bruin Ok, here is your room key. It's room number 405 on the fourth floor to the left as you come out of the elevator. Our gym and swimming pool are on the seventh floor and our restaurant is on the top

floor with our roof top garden. If you have any problems, just give us a call.

Student: Ok, thank you very much.

Speaker: Have a nice stay with us. Goodbye

Student: Goodbye.



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